

**PROFESSIONAL SUMMARY:**

**Having overall 8 years experience in IT Industry and 3.2 years WebSphere MQ/MB/MQFTE administration.**

- Created and configured Local Queue Managers and Remote Queue Managers in different environments.
- Established Distribution Queuing setup based on the requirements for various interfaces.
- Installation and configuration of MQ Client / MQ Server in Intel systems to make the good connection with the Queue Managers
- Handled messages in Queues using Rfhutil.
- Worked on handling messages in Dead Letter Queues.
- Creation and Management of Brokers & Execution groups in WMB.
- Configured FTE setup by creating coordination, command, agent queue managers and FTE agents.
- Worked with ANT scripts in FTE environment.
- Worked on multi-instance queue manager.
- Configuring scheduled transfers and FTE Monitor services
- Provided 24X7 On-call Production support.
- Use to follow the Ticketing System for production related issues.
- Excellent understanding of Software Development Life Cycle (SDLC).
- Self motivated team player with strong communication, analytical, technical and organizational skills.

**EDUCATIONAL QUALIFICATION:**

**Btech with AIMT Bhatkal, VTU passed at 2014 with 52%**

**TECHNICAL SKILLS:**

<b>Middleware Tools</b>	<b>WMQ V7.X, WMB V8, IIB 9.X, WMQFTE</b>
<b>Database</b>	<b>IBM DB2, Oracle</b>
<b>Operating Systems</b>	<b>Windows, AIX, Linux,</b>
<b>Scripting/Markup Languages</b>	<b>Unix shell scripting</b>

**Employment details:** (Currently working)

**Company Name** : Datalog Research Lab  
**Duration** : **Oct** 2020 to till Date  
**Position** : WMQ administrator

**WORK EXPERIENCE:****Project - 1 :**

<b>Client</b>	<b>FLSmidth &amp; Co. A/S</b>
<b>Role</b>	MQ/MQFTE administrator
<b>Duration</b>	Aug 2020 – Till Date
<b>Team size</b>	11

**Responsibilities:**

- Provide 7x24 L2 Support & Maintenance of the IBM IIB, MQ, MQFTE
- Handle Escalations from Level 1 ,1.5 and perform detailed issues / Incident Tracking
- Provide Status Updates to Level 1 , 1.5 and also perform Root cause analysis to Trouble Ticket
- Bug Fixes(Incident / Problems)
- Enhancements
- Routine Health Check and associated Maintenance activities
- Environment Setup / Release Management Activities related to the Various Projects
- Setting up / Configuring Projects in Version Management and Configuration Management tools
- Resolve L2, L3 Incidents and provide status update to Stake holders.

- Regular Root Cause Analysis and Remediation for Sev1, Sev2, and Sev3 issues & associated progress reporting
- Coordinate Backup / Routine Maintenance tasks with Level 1 and 1.5 Support
- Update Knowledge Management Portal about Incident / Problem Resolutions
- Provide weekly status reports in the format specified by Belk

**Project - 2:**

<b>Client</b>	iTech Workshop Pvt Ltd
<b>Role</b>	MQ/MB Administrator
<b>Duration</b>	April 2019 – Sept 2020
<b>Team Size</b>	4

**Description:**

One of the global consumer goods company with more than a century of history and a portfolio of leading apparel essentials.

It is working to integrate its 28 divisions to a common IT system, requiring the integration of disparate systems located throughout the organization. In this integration message broker that acts as an intermediary between two services, actually processing and transforming the message data prior to passing it along to the next application.

**Responsibilities:**

- Installation of IBM WebSphere MQ Series and Message Broker on Rhel boxes.
- Creation and Management of MQ objects such as Queues, Channels, Process Definitions and Listeners on various systems.
- Working with MQ related commands in different platforms.
- Setting up of Distributed Queuing and management.
- Enabling Triggering for queues based on the business requirement.
- Assisted developers in deploying bar files in different (Dev,Test & Production) Environments through command prompt.
- Monitoring MQ Series objects such as Queue Managers, Queues, and Channels by using MQExplorer tool.
- Checking the status of queue managers, trigger monitors, for those servers which are monitored by monitoring tool.
- Health Checkups
- Updating Queue depth status and number of failures occurred on daily basis through

status reports.

- Taking all the queue managers backup on the monthly basis in all environments.
- Assisting business users in placing data to queues and providing access privileges.

**Project - 3 :**

<b>Client</b>	Lattice Networks
<b>Role</b>	System Administrator
<b>Duration</b>	Aug 2014 – April 2019
<b>Team size</b>	11

**Description:**

- Technologies : MS Windows, Ads.
- Operating System : Windows Server
- Protocols : TCP\IP, SMTP, FTP
- Antivirus Server : McAfee and Sophos Hardware
- Hardware : IBM , DELL, Connoi and HP

**Responsibilities:**

- Installing, Configuring, Trouble shooting of windows server 2012/2016 and 2019 standard, windows 7 for server and desktop Installing.
- Administration of widows 2003 Domain, Active Directory, File and Printer server, Local Group policies.
- Installation of Local and Network printers and Printer Server administration.
- Handling customers Pc's from remote using various Remote Desktop tools like Team Viewer.
- Configuration and troubleshooting of Outlook and Outlook Express.
- Installing and maintenance of secured wireless Network.
- Installation and configuration of D-Link TP-Link & NETGEAR both Wired and Wireless Routers.
- Setting up Security and Share level permissions.
- Performing Backups on schedule time, which is suitable to our organization.
- Remote administration and monitoring backup, health, network status of the client servers.
- Configuring and sharing Offline files in client side.
- Operating system imaging using Norton Ghost.
- Designing, maintaining and Administration of network services like DHCP.
- System audit for compliance and certifications.
- Coordinating with various technical teams for incident resolution.
- Managing mail client Configuration, Connectivity and routing and Mozilla Thunderbird.
- Maintaining daily backups of data servers as per backup policy.
- Desktop Builders, repairs and upgrades for our customers HDD formats, Partitions & recovery.

**Channappagoud Patil**

**Contact - +971-562171295**

**WebSphere MQ/MQFTE Administrator**

**Email :- channamq8@gmail.com**

- Installing of OS and applications for our customers provided special project support as needed.

**Declaration :**

I hereby declare that all the above furnished details are true to best of my knowledge.

**Sincerely,**

Channappagoud Patil.