

DANIELA MITROVIC

GREEN CARD HOLDER

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PROFESSIONAL SUMMARY:

- More than 5 years of experience in **Information Technology** specializing in **Software Quality Assurance** with proficiency in both **Manual** and **Automation Testing**
- Excellent experience in each phase of **Software Testing Life Cycle (STLC)**, **Software Development Life Cycle (SDLC)** and **Defect Life Cycle (DLC)** Management.
- Experience in different environments like **Waterfall** and **Agile Scrum** Methodologies.
- Experience in creating/executing **Test Cases manually** and developing **Test Automation Frameworks** from scratch.
- Good experience using **Selenium WebDriver**, **Selenium IDE**, **Cucumber**, and **Maven**.
- Developed **Test Scripts** to implement **Test Cases**, **Test Scenarios**, and features for **BDD** (Behavior-Driven Development using **Cucumber** in **Gherkin** format).
- Hands on experience in testing **Web Services** for **API Testing (SOAP, REST)** using **REST-Assured** and **POSTMAN** Tools.
- Strong knowledge of **Object Oriented Programming (OOPs)** concepts.
- Comprehensive knowledge in automating **Test Cases** using **Java**, **Selenium WebDriver**, **Maven**, **JUnit** and **Cucumber BDD**.
- Experience in using **Continuous Integration** tools like **Jenkins**.
- Knowledgeable in developing **Page Object Model** and **Page Factory Design** for implementing **Framework**.
- Extensively used **XPath**, **CSS** and other locators to handle web elements like buttons, textboxes, checkboxes, dropdowns, and labels in test automation projects.
- Proficient in backend/database testing including writing **SQL** queries and connecting to database with **JDBC API** for validating the application against the database.
- Cross-Browser, Cross-Platform Web Testing experience with **Selenium Grid** and **WebDriver**.
- Used **Git** as code repository and Code Collaborator to manage code reviews.
- Ability to establish relationships with developers, customers and management.
- Expertise in documenting defects with high level of detail, accuracy, and informative recreation steps using **Jira**.
- Highly flexible and adaptive performer, adept at multi-tasking and thriving in a fast-paced environment while assisting numerous time-sensitive projects.

SKILLS & TOOLS:

- **Programming Languages:** Java, SQL, Gherkin
- **Testing Framework/Libraries/Tools:** Selenium WebDriver, Cucumber-JUnit/TestNG, JUnit5, REST Assured with Java, POSTMAN, SQL Developer, JDBC

- **Web Technologies:** HTML, CSS
- **Project/Test Management Tool:** Jira X-Ray
- **Build Tools:** Maven
- **CI/CD Pipelines:** Jenkins
- **Cross Browser/Parallel Platform:** AWS, Selenium Grid
- **Databases:** Oracle, MySQL, PostgreSQL
- **Version Control:** Git, GitHub, Gitlab
- **IDEs:** IntelliJ
- **SDLC Methodologies:** Agile Scrum, Kanban, Waterfall

EXPERIENCE:

Rally Health, Washington, DC | October 2019 - Present Software Development Engineer in Test (SDET)

Responsibilities:

- Experience working in both **Agile Scrum** Methodology and **Waterfall** Methodology and actively participating **Agile/Scrum** meetings such as **Sprint Grooming, Sprint Planning, Sprint Demo, and Sprint Retrospective Meetings.**
- Involved in building Hybrid (BDD, DDD) **Cucumber** Automation Framework from scratch using **Selenium WebDriver, Java, JUnit.**
- Implemented **Page Object Model** using **Java, Selenium WebDriver, Cucumber.**
- Performed BDD (Behavior-Driven Development) using **Cucumber** Features, Scenarios and Step Definitions in **Gherkin** format as well as **DDD** (Data-Driven Development) using **DataTable** and **Scenario Outline** with **Examples** keyword.
- Strong knowledge in writing unique **CSS** and **XPath** locators in order to identify Web Objects for **Selenium** Automation.
- Used **Git** as version control system along with **GitHub** Web repository, **Jenkins** for Continuous Integration and **Maven** as build management tool.
- Comprehensive knowledge in Multi-Browser and Multiple Platforms Testing of Web Applications using **Selenium WebDriver**, along with **Java** for Google Chrome, Mozilla Firefox, Internet Explorer and Operating Systems such as Mac and Windows
- Performed Functional and **Regression Testing** by using **Selenium WebDriver, Cucumber, Maven** and **Jenkins.**
- Automated Rest APIs by using **REST Assured Java**-based library as well as manually tested REST APIs using **POSTMAN.**
- Identified, reported, and tracked bugs with **Jira** project management tool, and worked with developers to reproduce bugs and resolve issues.
- Hands on experience in database testing by using **SQL** queries on **Oracle Server** and **SQL Server** and establishing database connection with **JDBC** (Java Database Connectivity).
- Coordinated efforts with other team members and responsible for maintaining **Jenkins** environment for executing **Smoke** and **Regression Tests** Suits.

- Provided feedback on and suggestions for improving **QA Procedures** to **QA Project** and **Technical Leads**.
- Participated in **Walkthrough** and **triage** meetings periodically.
- Assisted in User Acceptance Testing (**UAT**).

Environment: Selenium WebDriver, Cucumber, Java, Jira, XML, HTML, Jenkins, SQL, POSTMAN, Maven, GitHub, REST Web Services, JSON Object, Page Object Model (POM), CSS, XPath, Karate

Carefirst BCBS, Arlington, VA | March 2017 - September 2019 Manual/Automation Tester

Responsibilities:

- Worked closely with business analysts and developers for thorough Requirements Review and developing **Test Scenarios**.
- Assisted in developing Test Plan and help with detailing **Test Scenarios** and writing **Test Cases** from the Functional Requirements.
- Identified **Test Cases** for Automation, and automated those **Test Cases** using **Selenium WebDriver, Maven, JUnit, POM** and Java Object Oriented Programming using **IntelliJ IDE**.
- Developed Test Automation Frameworks in **Selenium WebDriver** using Behavior-Driven Development approach with **Cucumber** and configure **Jenkins** server for scheduling and executing **Smoke** and Regression Tests.
- Configured and tracked reports with **Cucumber** for internal use and with **Jenkins** for submitting to upper management.
- Used **Maven** to define project structure, dependencies, build, and test management.
- Configured **Maven** POM.xml file and **Cucumber** runner classed to perform Cross-Browser and Parallel Testing.
- Utilized XPath, Firebug, FirePath, **CSS** and other Web Element locators to handle textboxes, buttons, dropdown menu, checkboxes, and labels in Web application.
- Retrieved needed data from **Oracle Database** writing **SQL** Queries and validate the GUI information against the Database.
- Performed Data-Driven Testing by using **JDBC** to connect Automation Framework to the data source and configuring **SQL** Queries to fetch data from the **Oracle Database**.
- Performed SOAP and REST Web Services Testing using **IntelliJ**, Soap UI Tools and **POSTMAN**.
- Used **Jira** for analyzing User Stories, new features/enhancements and tracking/documenting defects.

Environment: Java, Selenium WebDriver, Maven, Cucumber, Oracle OMS, SOAP, REST Web Services, Jenkins, GitHub, JSON objects, JUnit, POSTMAN, TestNG, Windows, HTML

EDUCATION:

Northern Virginia Community College | June 2018

Associate of Science, Business Administration, Summa Cum Laude