

ABHISHEK JOSHI

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Career Objective: QA Manual & Automation Tester

Highlights of Qualifications:

- Understanding in automation, framework outlining and script coding
- Strong expertise in use of testing tools and software testing methodologies
- Knowledge of SDLC, STLC, Bug Life Cycle, Web Applications and Mobile Applications
Expertise in analyzing, writing and executing test cases, defect tracking, preparing test data, bug reports and summary reports
- Also gained knowledge of bug tracking tools like Jira, Redmine, Mantis, Trello, and Asana, Xenu Link Checker for Website.
- Familiar with bug tracking tools like JIRA, Cross Browser, Selenium web driver, Selenium IDE, GitHub, Jenkins, and awareness in browser stack.
- Able to function in almost any scenario and go the extra mile to get the job done
- Effective communicator with exceptional ability to establish and maintain successful working relationships with other employees and customers
- Strong analytical and problem-solving skills and abilities
- Strong client-facing experience with the ability to build and maintain client relationships
- Multi-tasking, critical-thinking and solution-based professional who works well under the pressure of deadlines
- Complete knowledge of reporting and regulatory requirements and documentation
- Exceptional leadership and team building qualities in the training, mentoring and motivating staff
- Strong Technical Skills with Microsoft Office Teams, Zoom, WebEx and Internet, Data

RELEVANT SKILLS

Software Engineering Skills:

- Conducted web-based applications testing in a timely manner
- Prepared regression updates and software defects tracking reports to as appropriate
- Developed automated test suits and engines to ensure efficiency and accurately
- Evaluated automated scripts and testing
- Conducted product test status and defect reports
- Performed unit testing and integration of functional work packages
- Tested and diagnosed check of the configured signals
- Problem-solving skills
- Tested and debugged the software modules
- Issued analysis and provided quick fix to the problem in the report
- Performed functional testing of the system

WORK HISTORY

Client Care Assistant Independent Home Caledon ON Nov 2018 – Jan 2020

- Responded to incoming e-mails, questions, and concerns in a timely manner
- Corresponded emails on behalf of the client and helped them navigate through digital resources
- Medical Administration
- Service Focused

Client Care Assistant Nathan/Goldman Agency Jerusalem Israel Sept 2012 – Oct 2018

- Resolved client's problems in a friendly, professional, and helpful manner
- Contributed to discussions related to clients' need to ensure client's need were met at all times
- Answered customer inquiries by phone and showed good customer service
- Behavioral Observation

Data Entry /Computer Operating Late V. A. Joshi Charitable Trust June 2004 – Mar 2011

- Maintained high level of confidentiality
- Completed the necessary paperwork to keep accurate records
- Performed accurate data entries using MS Office Professional
- Used on line sources for research and communication

EDUCATION

- Make In Technologies - Ahmedabad - India Nov 2020 – Jan 2022
QA Manual and Automation Testing
- Peel Multi Cultural Council - Mississauga- ON Sept 2020 – Oct 2020
Digital Literacy Exchange Program (Beginner level)
- Peel Multi Cultural Council - Mississauga- ON Nov 2020 – Dec 2020
Digital Literacy Exchange Program (Intermediate level)
- Saurashtra University, Gujarat – India Nov 2006 – March 2011
Bachelor in Computer Application
- Data Entry Operator- Gujarat - India Sept 2006 - Nov 2006
Gujarat Council Of Vocational Training